# **BEFORE INTERVIEW**

#### When the interview is scheduled

- Make sure it's on the calendar and the group knows who is attending
- Update the CEBRE Tracker spreadsheet with interview details and generate engagement code.

## Prepare and review the field kit:

Use the corresponding group's folder in this Drive folder for all files needed for each respective interview. Details about these below:

# • To print/bring [all interview groups]:

• Interview protocols for appropriate stakeholder (2 copies per interview)

■ Group 1 Folder: Patient, Family, Caregivers

■ Group 2a Folder: Medical Staff: Patient Facing

■ Group 2b Folder: Medical Staff: Non Patient Facing

■ Group 3 Folder: Non-Medical Patient Support

- Media release form
- o Pens, sharpies
- O Copy of IRB approval letter
- O Charged audio recorder
  - Don't record audio until participant has signed the media release
- O Charged camera with memory card (can also use phone)
  - Don't take photos until you have consent and participant has signed the media release. Take photos from the neck down with no identifying elements (e.g. name tags).
  - Blur out identifying elements in photoshop afterwards if necessary.

## • To print/bring [by group]:

Group 1	Patients, Family, Caregivers	Care circle: support and communication, touchpoint inventories, timeline, comic styles
Group 2a	Medical Staff: Patient Facing	Care circle: communication, comic styles
Group 2b	Medical Staff: Non Patient Facing	
Group 3	Non-Medical Patient Support	

## O Care circle exercise

- Print Communication and/or Support worksheets (11x17" paper), depending on group
- Post-it notes
  - 2 colors (one for unaided mentions, one for aided mentions)
  - Pre-write roles on post-it notes:
    - medical oncologist
    - radiation oncologist
    - PCP
    - social worker
    - patient service representative
    - nurse

- radiation therapist
- Touchpoint inventories
  - Print and cut 3 sheets of touchpoint inventories (PDF has 3 8.5x11's) for secondary interviewer
  - Print timeline
- Comic styles
  - Print 3 styles

# AFTFR INTFRVIFW

#### File media release forms

• In CEBRE file cabinet on Floor 7

## Upload materials to Drive

- Create a new folder in Drive (under "Primary Research > Interviews").
- Name the folder using your engagement code
- Upload audio and photographs to folder
  - Blur any identifying features or elements in photographs before uploading
- Scan or take photos of any care circle activities and upload these to drive, as well.

# **Update tracker**

• Update the tracker to show the interview is completed

## File field tools

- Write the engagement code on your interview protocol (if you took notes in it) and on the care circle activity
- File these in the CEBRE file cabinet on Floor 7

# Debrief

- Shortly after the interview is over (ideally within a few hours), spend a few minutes making notes of what stood out in the interview. Focus on:
  - O What you learned: 3 "ah-ha!" moments
  - O Any questions the interview raised for you
  - O Seed ideas that could contribute to our design solution
- Have one interview attendee from each pair complete the <u>debrief form</u> (1 submission per interview):
- You can also begin to think about how the interview data could be coded into Quad A+ and MLRF and begin to populate insights in this spreadsheet:
- Quad A+:
  - Activities
  - Ambitions
  - Anxieties
  - Attitudes
  - Anything that stands out as being important for EBRT patients

- Multi-Level Requirements Framework:
  - o Content level
  - O User needs level
  - o Contextual level